



RedConnect®

911 ETC launched RedConnect® to affordably satisfy the safety needs of the smaller end-user population.

RedConnect® introduces a cost-effective means to deliver the location of an emergency event to local authorities even when the end-user is employing an IP-PBX.

"Ours was a legacy phone system which had been managed by several people over the years, so our data was a complete mess. 911 ETC made the process of going from nothing to a full E911 implementation about as easy as it could be."

Lauren McMason, Charles Wright
Academy

RedConnect® provides users with 300 endpoints or less with an affordable and fully managed hosted E911 service and is compatible with a PBX, VoIP, or hybrid environment.

What is included?

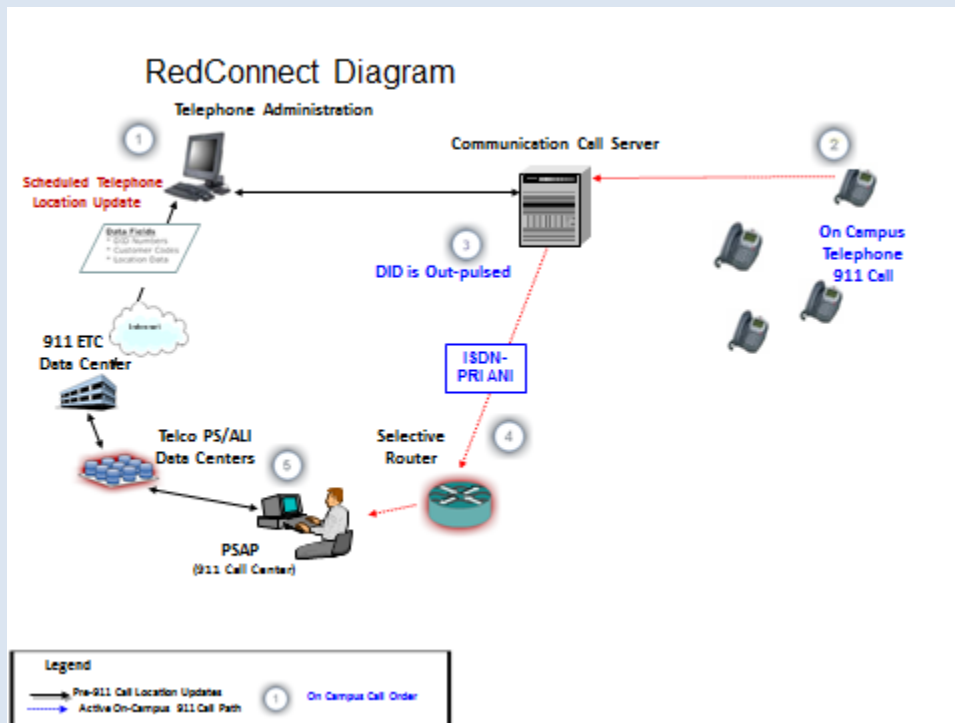
- Database is created to NENA standards.
- Transmission of data to the E911 regional data repositories.
- Maintenance and updating of database.
- Detailed/customized reports.
- Ongoing consultation and support.
- Recommend and implement Gateway Services as appropriate (ILEC).
- Provide and implement Gateway Services as appropriate. (CLEC).
- Recommend, coordinate, & order proper E-911 network connections (SIP/ISDN PRI).
- Voice Positioning Server set-up when necessary.
- Coordination of number ranges.
- Testing of implementation.
- Coordination and provision for VoIP.
- Provision for soft phones (when required).
- 911 ETC provides a custom interface software loader (AUTO-MACTM) to accept data from customer's existing change management system.
- ETC maintains all stations, both DID and non-DID.
- Incremental or full switch data change downloads.
- IP Cloud Dashboard.

For more information, visit:

www.911etc.com



How Does RedConnect® Work?



On campus:

- 1: Telephones are MAC'd via the administration platform and are updated to ETC Data center which scrubs data and forwards to Telco ALI data centers.
- 2: The 911 call is placed from any on campus extension.
- 3: The call server ARS selects the appropriate ISDN/PRI and pushes the ANI of the ELIN or DID to the Telco selective router.
- 4: The selective router, based on the ANI presented, routes the caller to the appropriate Public Safety Answering Point.
- 5: From the ANI pushed, the PSAP initiates a PS/ALI data look-up and the detailed campus location is presented.

Note: Emergency onsite notification can be screen popped to various devices via an additional optional application.

For a free assessment of your organization's E911 needs, visit us at www.911etc.com/redconnect.