



Everett School District

~ The Challenge

Everett School District is located in the state of Washington spanning more than seventeen miles with 18,500 students, 26 separate school campuses and more than 2,000 DID records. In order to ensure the safety of their students and faculty in the event of an emergency, the district required an E911 solution that would automatically associate correct location information with any outgoing 911 call placed. Additionally, the district needed on-site notification ability so that key personnel on each individual campus would be alerted when a 911 call was placed from their building.

~ The Solution

911 ETC provided Everett School District with a fully managed E911 solution including on-site notification. 911 ETC partnered with Verizon as new Alcatel Lucent PBX's and network were installed. The school district was provided with Lan-Alert™, allowing for local on-site notification at each of the district's 26 school sites. As each school has its own number range, 911 ETC was able to program the system to route 911 local notifications to each specific school from which the emergency call came. When a call goes out at a specific school, the main office for that school gets a screen pop notification of that 911 call. Designated school officials also get notification for all of the schools. Ongoing management of the national E911 database is maintained by 911 ETC for the school district.

~ The Results

Today when a 911 call is made emergency personnel receive automatic location information detailing the building and room number of the emergency, with local on-site notification for each individual campus. As they now have fully managed E911 service in place, APCO International recognized Everett School District with a national award naming them as an "organization that has made an effort to provide 9-1-1 centers with accurate location information from a PBX/multi-line telephone system."

For more information regarding an enhanced 911 solution, please visit www.911etc.com.