



CASE STUDY

Tellabs

⚡ The Challenge

The campus of Tellabs is a large one, spread between the two cities of Naperville and Bolingbrook, Illinois. Consisting of eight buildings, Tellabs houses approximately 7,000 DID records networked across different area codes and serviced by separate central offices. Tellabs needed their enhanced 911 database to be built with correctly formatted data. They also required emergency onsite notification capabilities in order for their own security to be aware of a 911 call taking place.

⚡ The Solution

Tellabs looked to 911 ETC to provide them with an enhanced 911 solution. 911 ETC built the database, formatted the data, and coordinated with the Telco. LAN-Alert™ was installed to notify onsite security personnel of 911 call events and locations of the originating call.

⚡ The Results

Via its Auto-MAC™ solution, 911 ETC receives automatic PS/ALI database updates from the Tellabs custom LDAP employee directory platform. 911 ETC corrects flagged errors and then sends the data to the National Data Service Center in the standard NENA II format, thereby ensuring the accuracy of the Automatic Location Identification. Tellabs security personnel are now immediately alerted when a 911 call takes place and receive the exact location information associated with the call.

For more information regarding an enhanced 911 solution, please visit www.911etc.com.